Patient Center Medical Home Collaboration
Program Overview

• Joint collaboration between Partners In Health Network (PIHN) and CoventryCares of WV, developed in 2006

• Improve quality outcomes for membership, while encouraging wellness activities

• CCWV has 52% of the current TANF population in the participating counties

• 60% of that membership receives care at a PIHN provider site in one of those counties
Areas of Focus

• Effectiveness of Care
  – WCC - Weight Assessment & Counseling for Nutrition & Physical Activity for Children/Adolescents
  – CIS - Childhood Immunization Status
  – LSC - Lead Screening in Children
  – IMA - Immunizations for Adolescents
  – CDC - Comprehensive Diabetes Care

• Access/Availability of Care
  – PPC - Prenatal & Postpartum Care
  – FPC - Frequency of Prenatal Care

• Use of services
  – W15 - Well-Child Visits in the First 15 Months of Life
  – W34 - Well-Child Visits in the Third, Fourth, Fifth & Sixth Years of Life
  – AWC - Adolescent Well-Care Visits
Outcomes of Collaboration

• Improved HEDIS scores with participating sites

• NCQA Certified PCMH locations

• Increased training on Medical Documentation

• Sponsored childhood and adolescent obesity programs in rural counties
What does it mean to collaborate?

• Real-time communication between both parties
  • Face to face meetings with individual sites
  • Quarterly group meetings

• Monthly and Quarterly Reports of non-compliant members

• Flexibility
New Initiatives

• Enter the top non compliant members in CAPGate, PIHN’s web based registry in order to track care real time.

• Place diabetic retinal cameras in rural health centers connected to CAMC Ophthalmology Group for real time screening.

• Collaborate on MVP Project.

• Preventive Dental for Pregnant Moms
RISK

100% of the Hospital Risk is taken by CAMC
RISK

Why Do this?
RISK

Why Do this?

WIFM
RISK

It puts Patients, Payors and Providers on the same side of the table.
RISK

For Payors:

• Predictability
• Outcomes
• Alignment
RISK

For Providers:

• Volume
• Optimizing Revenue (if you’re good at it)
• Administratively simple
• Ability to Respond to Community Needs
RISK

For Patients:

• Wellness
• Efficient Care
• Health